

Talk Pad

Start here

Self setup



Smartbox

Getting started with your Talk Pad

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This Talk Pad is supplied for **Self setup**.

You will need

- Your Talk Pad
- An available wi-fi internet connection
- An email address
- Your Grid for iPad download code
- A mobile phone or land line

Optional

- A mains plug to charge the Talk Pad (it is best to charge the device while you set up!)
- A Dropbox account

This guide will first take you through the basic iPad setup, then show you how to redeem your Grid for iPad download code.

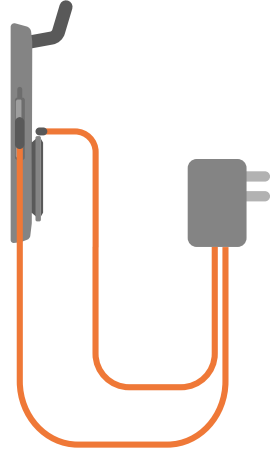
In this guide we are assuming this is the first Apple device you have setup. If you have used an iPad before, some of this may be familiar!

1

Turning on your Talk Pad

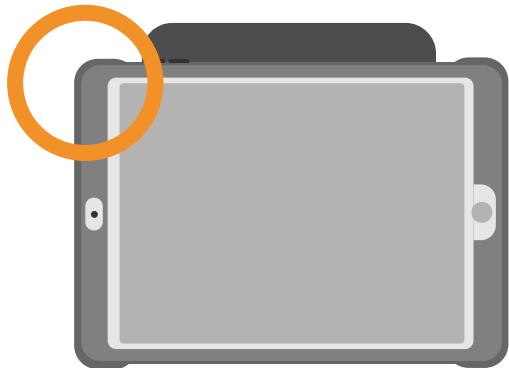
Step 1

Plug your Talk Pad (including the speaker) into a mains socket to charge



Step 2

Power on your Talk Pad with the power button on the left side of the device.



Apple setup

2

Step 1

You will now go through the iPad setup. This will mainly be following on screen instructions!



Step 2

You may be asked if you want to Quick Start. If you already have an Apple Account, and have previously setup an iPad or iPhone, this will let you log in and bring over your details.

Otherwise, when prompted, select:
[Set Up Manually](#)

Step 3

You will need to connect to a Wi-Fi network. Select your network from the list and type in the passcode.



The iPad will then activate.

Step 3

You may be asked to set up Touch ID. This allows you to unlock your device with a finger print.

You can choose to do this, or select:

[Set Up Touch ID Later](#)



Step 4

You will now setup a Passcode for your device.

You will use this to unlock your device and access sensitive settings. When you choose your 6 digit Passcode, make sure it is something you will remember, and you can jot it down in your Talk Pad Guide if necessary!

Step 5

You may be asked if you want to transfer Apps & Data from another device.

You can skip this step by selecting:
[Don't Transfer Apps & Data](#)

3

Creating an Apple ID

Step 1

If you already have an Apple ID, enter your email address then tap **Next**.

If not, you will need to create one.

Select:

Forgot Password or don't have an Apple ID?

You will then have three options:

Forgot password or Apple ID

Create a Free Apple ID

Set Up Later in Settings

Select:

Create a Free Apple ID

Note that you can skip this step by selecting **Set Up Later in Settings**, but without an Apple ID you will not be able to download Grid for iPad!

Step 2

You will now need to enter your details.

Enter your First Name, Last Name and Date of Birth and select **Next**.

Then enter your Email Address. Make a note of which email address you use as this will be used to log you in to your Apple ID.

Step 3

Choose a secure password for your Account. You can note this down too if you need to, but be aware you will need to keep it safe!

* * * * *

Step 4

You will then need to verify your account. This is done by phone, so have one to hand.

Enter the phone number and choose if you want to have verification by **Text message** or **Phone call**.



You will then receive a six digit Verification Code. Enter this to verify your account.

Finally read the Terms and Conditions and select **Agree**.

Step 5

Finally you will have a few options around services like Location, iCloud, Siri, Screen Time and Analytics.

These are not necessary for your Talk Pad to be used as a communication device, but you may want to enable them. You can also toggle them on or off later in your Settings.

Once you see the words **Get Started** your setup is finished!

4

Downloading Grid for iPad

Step 1

If you have just set up your Apple ID, you will need to complete the set up by going to the [Settings](#) app, then following the instructions to confirm your email.

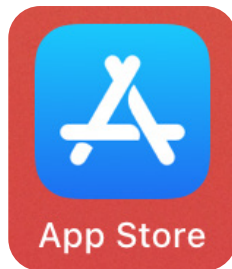


Settings app with one notification.

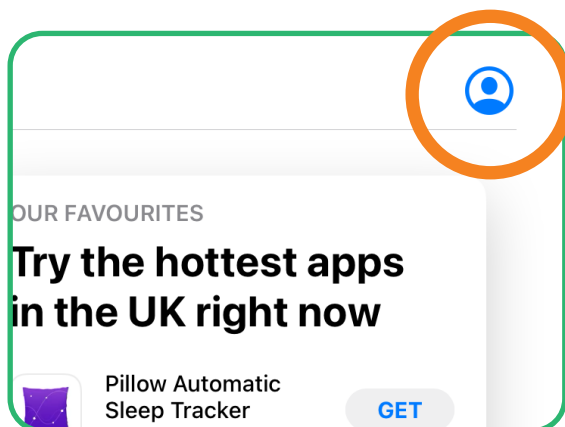
Once confirmed you will be able to use the App Store to download Grid for iPad.

Step 2

Open the App Store by tapping the app on your Home screen.

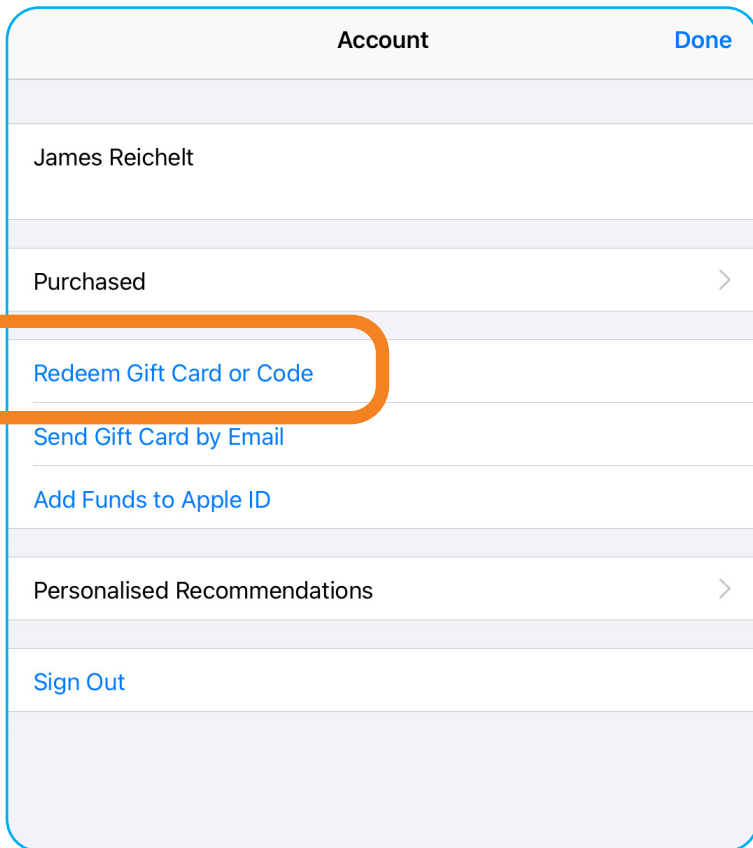


Navigate to your user account information by tapping the user symbol in the top right of the screen.



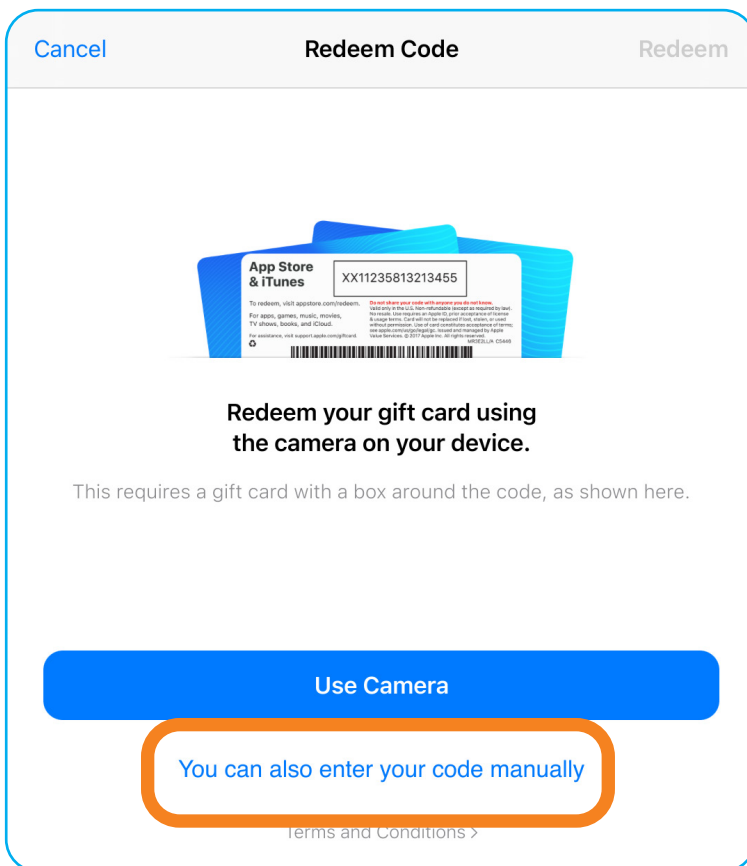
Step 3

From your account page tap the **Redeem Gift Card or Code** option.



Step 4

On the Redeem Code screen tap **You can also enter your code manually**.



Step 5

If your Apple ID is new, you may need to complete some additional information. Note that you do not need to add payment information, but are required to add an address and other details.

1

This Apple ID has not yet been used in the iTunes Store.

Tap Review to sign in, then review your account information.

Cancel

Review

2


Cancel Complete your Apple ID Next

To make purchases with your Apple ID, you need to accept the Apple Media Terms & Conditions, then add a payment method.

United Kingdom >

Agree to Terms and Conditions

By tapping Next, you acknowledge that you agree to the [Apple Media Services Terms and Conditions](#).

 Your Apple ID information is used to enable Apple services when you sign in, including iCloud Backup, which automatically backs up the data on your device in case you need to replace or restore it. Your device serial number may be used to check eligibility for service offers. [See how your data is managed...](#)

3

Cancel Complete your Apple ID Next

PAYMENT METHOD
You will not be charged until you make a purchase.

Credit/Debit Card
Maestro, Visa, MasterCard, American Express

PayPal

Mobile Phone
None ✓

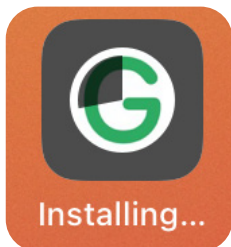
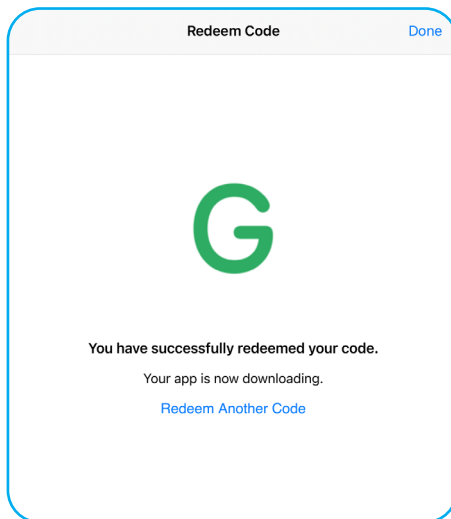
BILLING NAME
First name
Surname

BILLING ADDRESS
Street Required
Street Optional

Step 6

Type in your Grid for iPad download code and select **Redeem**.

Grid for iPad will begin to download.



Grid for iPad downloading and installing on the Home screen.

5

Setting up Grid for iPad

Step 1

Once Grid for iPad has downloaded and installed to your device, you can tap the icon on your Home screen to open the app.

From the Grid for iPad start screen tap **Get started**. If you already have a Smartbox account, tap **Sign in**.



Discover the possibilities of Grid
A wide range of AAC resources at your fingertips

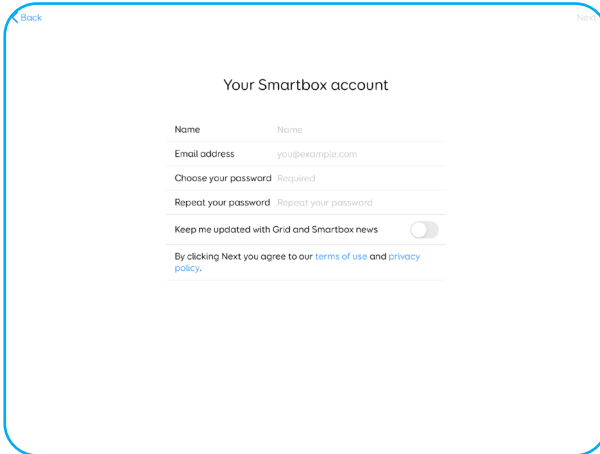
[Get started](#)

Sign in with your Smartbox account
[Sign in](#)

Restore a user backup
[Restore](#)

Step 2

On the next page you will set up your Smartbox account. This requires a **Name**, **Email address** and a **Password**.



The screenshot shows a mobile app interface for creating a Smartbox account. At the top, there are 'Back' and 'Next' navigation buttons. The title is 'Your Smartbox account'. Below the title are several input fields: 'Name' (with a placeholder 'Name'), 'Email address' (with a placeholder 'you@example.com'), 'Choose your password' (with a 'Required' label), and 'Repeat your password' (with a 'Repeat your password' label). There is also a toggle switch for 'Keep me updated with Grid and Smartbox news'. At the bottom, there is a line of text: 'By clicking Next you agree to our [terms of use](#) and [privacy policy](#).'

You can note these down in your Talk Pad guide if you need a reminder. The details do not have to be the same as your Apple ID.

Step 3

You can choose to connect your account to Dropbox. This will keep a backup of you grid sets in the cloud and allow you to access other features such as remote editing.

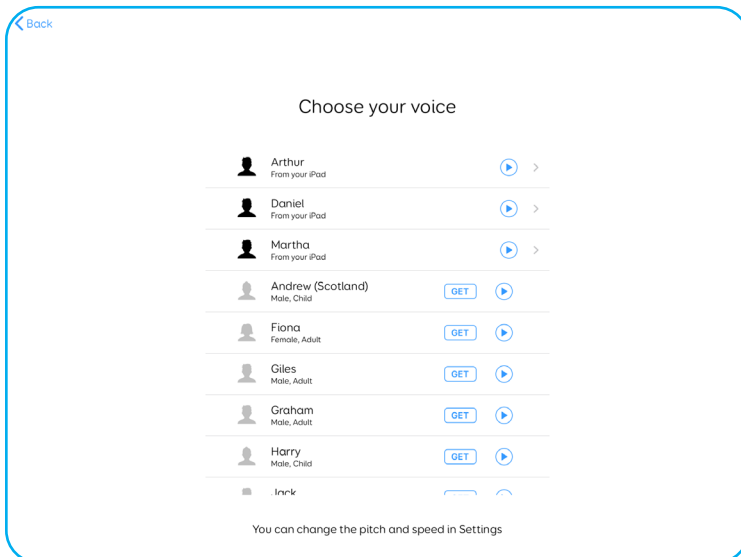


Tap **Connect** and follow the instructions to link your Smartbox account to Dropbox, or tap **Skip** (you can do this later in Grid for iPad's settings).

Step 4

The next steps will let you choose a picture, choose your language and choose your voice.

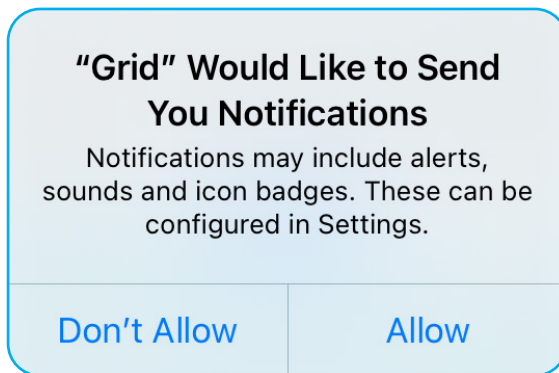
You can preview voices by tapping the play button. If a voice has **Get** next to it, tapping this will download it to your device.



Step 5

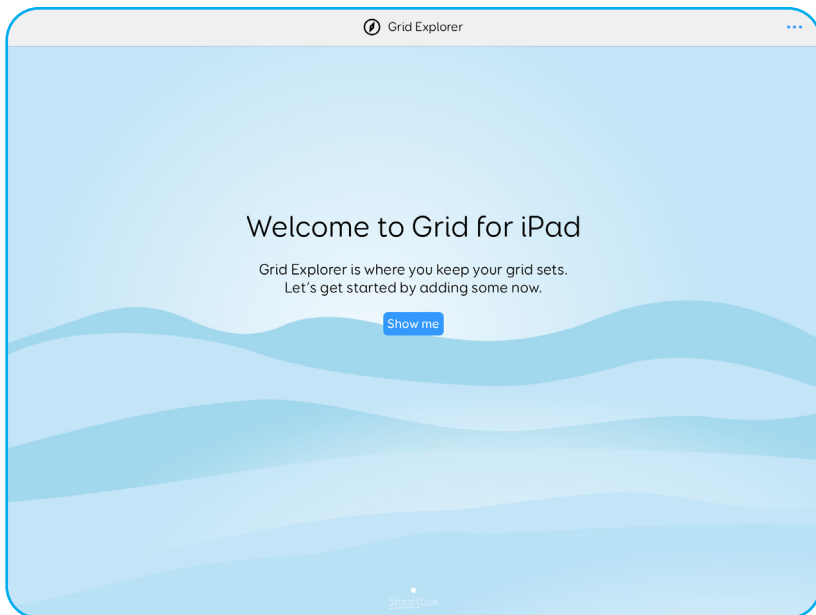
Finally you can choose to toggle location specific and recording features of Grid for iPad.

Whatever you choose, you will next see a pop up to allow notifications. By selecting **Allow** you will get pop ups when Grid requires attention.



Step 6

If you have signed in to an existing Smartbox Account which is linked to Dropbox, your Grid Explorer will populate with your grid sets!



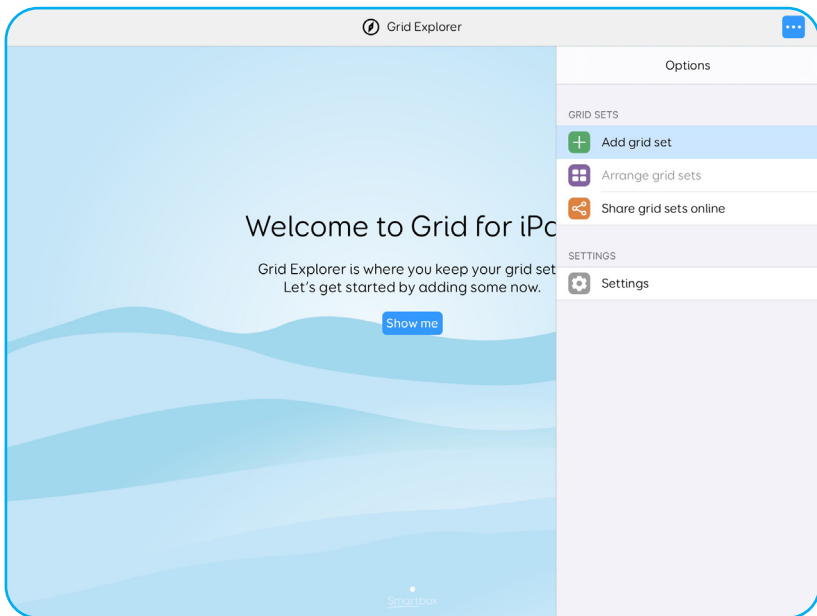
If this is a new account, you will see a blank screen which is ready for you to add content to.

6

Adding your first grid set

Step 1

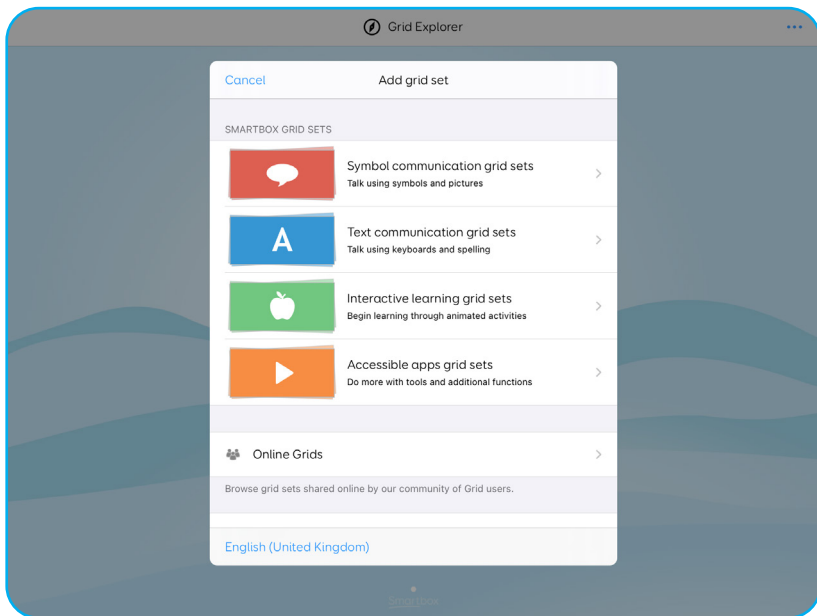
Tap **Show me** in the middle of the screen to open the menu and highlight the **Add grid set** option.



Tap **Add grid set**.

Step 2

You will see the grid set categories: **Symbol communication**, **Text communication**, **Interactive learning** and **Accessible apps**.

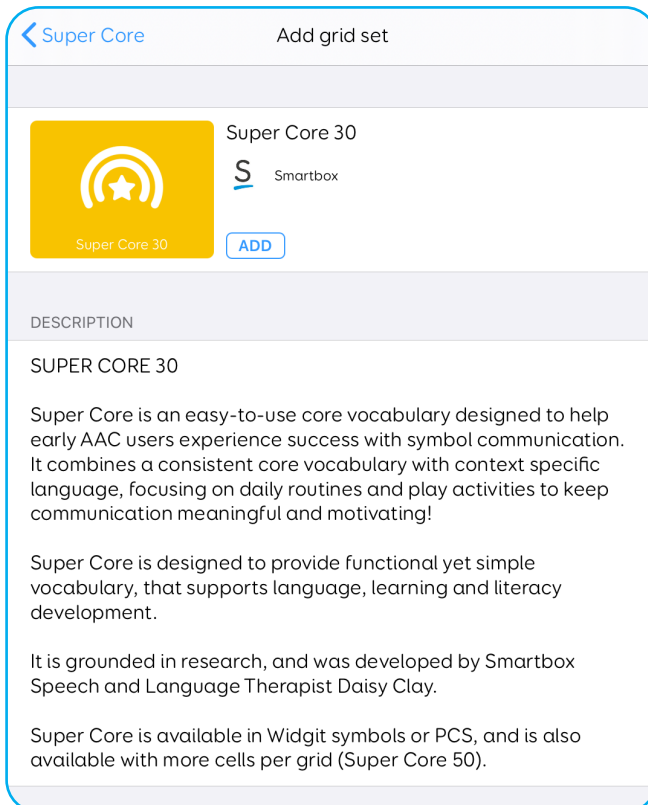


Tap a category to browse what grid sets are available.

Step 3

Every grid set has a description that will tell you more about its features.

When you want to add the grid set to your Grid Explorer, tap **Add**.

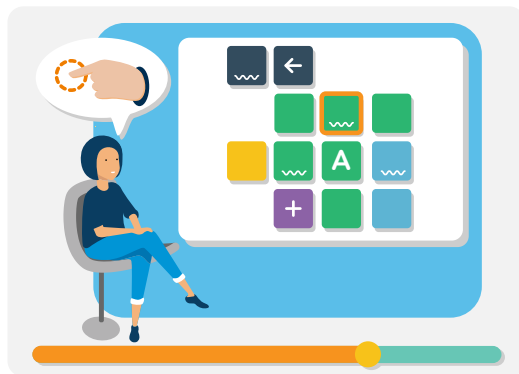


Step 4

You can add many grid sets to your Grid Explorer!

For more information on using your Talk Pad, Grid for iPad and your grid sets, take a look through the Talk Pad guide included with your device.

Many grid sets have their own guides too! We also have videos, articles and webinars to help you get started.



Visit thinksmartbox.com/support

Smartbox



Need help getting started?

Get support

thinksmartbox.com/support